## CERTIFICATION OF ENROLLMENT

#### ENGROSSED HOUSE BILL 2340

Chapter 19, Laws of 2006

59th Legislature 2006 Regular Session

#### MORTGAGE BROKERS AND LOAN ORIGINATORS

EFFECTIVE DATE: 1/1/07

Passed by the House February 11, 2006 Yeas 89 Nays 6

#### FRANK CHOPP

### Speaker of the House of Representatives

Passed by the Senate February 28, 2006 Yeas 49 Nays 0

#### CERTIFICATE

I, Richard Nafziger, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **ENGROSSED HOUSE BILL 2340** as passed by the House of Representatives and the Senate on the dates hereon set forth.

## RICHARD NAFZIGER

BRAD OWEN Chief Clerk

# President of the Senate

Approved March 9, 2006.

FILED

March 9, 2006 - 1:35 p.m.

CHRISTINE GREGOIRE

Governor of the State of Washington

Secretary of State State of Washington

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#### ENGROSSED HOUSE BILL 2340

Passed Legislature - 2006 Regular Session

State of Washington 59th Legislature 2006 Regular Session

By Representatives Kirby, Roach, Chase, Kenney and Simpson; by request of Department of Financial Institutions

Prefiled 12/20/2005. Read first time 01/09/2006. Referred to Committee on Financial Institutions & Insurance.

- AN ACT Relating to mortgage brokers and loan originators; amending RCW 19.146.005, 19.146.010, 19.146.020, 19.146.0201, 19.146.030,
- 3 19.146.040, 19.146.060, 19.146.070, 19.146.200, 19.146.205, 19.146.210,
- 4 19.146.215, 19.146.225, 19.146.228, 19.146.235, and 19.146.280;
- 5 reenacting and amending RCW 19.146.220; adding new sections to chapter
- 6 19.146 RCW; creating a new section; prescribing penalties; and
- 7 providing an effective date.
- 8 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 9 **Sec. 1.** RCW 19.146.005 and 1994 c 33 s 1 are each amended to read 10 as follows:
- 11 The legislature finds and declares that the brokering of
- 12 residential real estate loans substantially affects the public
- 13 interest. The practices of mortgage brokers and loan originators have
- 14 had significant impact on the citizens of the state and the banking and
- 15 real estate industries. It is the intent of the legislature to
- 16 establish a state system of licensure in addition to rules of practice
- 17 and conduct of mortgage brokers <u>and loan originators</u> to promote honesty
- 18 and fair dealing with citizens and to preserve public confidence in the
- 19 lending and real estate community.

**Sec. 2.** RCW 19.146.010 and 1997 c 106 s 1 are each amended to read 2 as follows:

Unless the context clearly requires otherwise, the definitions in this section apply throughout this chapter.

- (1) "Affiliate" means any person who directly or indirectly through one or more intermediaries, controls, or is controlled by, or is under common control with another person.
- (2) <u>"Application" means the same as in Regulation X, Real Estate</u>

  <u>Settlement Procedures, 24 C.F.R. Sec. 3500.</u>
  - (3) "Borrower" means any person who consults with or retains a mortgage broker or loan originator in an effort to obtain or seek advice or information on obtaining or applying to obtain a residential mortgage loan for himself, herself, or persons including himself or herself, regardless of whether the person actually obtains such a loan.
  - ((\(\frac{(3)}{)}\)) (4) "Computer loan information systems" or "CLI system" means ((the real estate mortgage financing information system defined by rule of the director)) a real estate mortgage financing information system that facilitates the provision of information to consumers by a mortgage broker, loan originator, lender, real estate agent, or other person regarding interest rates and other loan terms available from different lenders.
- $((\frac{4}{1}))$  (5) "Department" means the department of financial institutions.
  - $((\frac{5}{)})$  (6) "Designated broker" means a natural person designated ((by the applicant for a license or licensee)) as the person responsible for activities of the licensed mortgage broker in conducting the business of a mortgage broker under this chapter and who meets the experience((, education,)) and examination requirements set forth in RCW 19.146.210(1)(e).
- $((\frac{(6)}{(6)}))$  "Director" means the director of financial institutions.
- ((<del>(7)</del>)) <u>(8)</u> "Employee" means an individual who has an employment relationship ((acknowledged by both the employee and the licensee)) with a mortgage broker, and the individual is treated as an employee by the ((licensee)) mortgage broker for purposes of compliance with federal income tax laws.
- $((\frac{(8)}{)})$  "Independent contractor" or "person who independently contracts" means any person that expressly or impliedly contracts to

perform mortgage brokering services for another and that with respect to its manner or means of performing the services is not subject to the other's right of control, and that is not treated as an employee by the other for purposes of compliance with federal income tax laws.

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- ((9) "Investigation" means an examination undertaken for the purpose of detection of violations of this chapter or securing information lawfully required under this chapter.))
- (10) "Loan originator" means a <u>natural</u> person ((employed, either 8 directly or indirectly, or retained as an independent contractor by a 9 10 person required to be licensed as a mortgage broker, or a natural person who represents a person required to be licensed as a mortgage 11 broker, in the performance of any act specified in subsection (12) of 12 13 this section)) who (a) takes a residential mortgage loan application for a mortgage broker, or (b) offers or negotiates terms of a mortgage 14 loan, for direct or indirect compensation or gain, or in the 15 expectation of direct or indirect compensation or gain. "Loan 16 originator" also includes a person who holds themselves out to the 17 public as able to perform any of these activities. "Loan originator" 18 does not mean persons performing purely administrative or clerical 19 tasks for a mortgage broker. For the purposes of this subsection, 20 21 "administrative or clerical tasks" means the receipt, collection, and distribution of information common for the processing of a loan in the 22 mortgage industry and communication with a borrower to obtain 23 24 information necessary for the processing of a loan. A person who holds himself or herself out to the public as able to obtain a loan is not 25 26 performing administrative or clerical tasks.
  - (11) "Lock-in agreement" means an agreement with a borrower made by a mortgage broker or loan originator, in which the mortgage broker or loan originator agrees that, for a period of time, a specific interest rate or other financing terms will be the rate or terms at which it will make a loan available to that borrower.
  - (12) "Mortgage broker" means any person who for compensation or gain, or in the expectation of compensation or gain (a) makes a residential mortgage loan or assists a person in obtaining or applying to obtain a residential mortgage loan or (b) holds himself or herself out as being able to make a residential mortgage loan or assist a person in obtaining or applying to obtain a residential mortgage loan.

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- 1 (13) "Person" means a natural person, corporation, company, limited 2 liability corporation, partnership, or association.
  - (14) "Principal" means any person who controls, directly or indirectly through one or more intermediaries, or alone or in concert with others, a ten percent or greater interest in a partnership, company, association, or corporation, and the owner of a sole proprietorship.
  - (15) "Residential mortgage loan" means any loan primarily for personal, family, or household use secured by a mortgage or deed of trust on residential real estate upon which is constructed or intended to be constructed a single family dwelling or multiple family dwelling of four or less units.
- ((\(\frac{(15)}{)}\)) (16) "Third-party provider" means any person other than a mortgage broker or lender who provides goods or services to the mortgage broker in connection with the preparation of the borrower's loan and includes, but is not limited to, credit reporting agencies, title companies, appraisers, structural and pest inspectors, or escrow companies.
- 19 **Sec. 3.** RCW 19.146.020 and 1997 c 106 s 2 are each amended to read 20 as follows:
- 21 (1) Except as provided under subsections (2) ((and (3))) through 22 (4) of this section, the following are exempt from all provisions of 23 this chapter:
  - (a)(i) Any person doing business under the laws of the state of Washington or the United States, and any federally insured depository institution doing business under the laws of any other state, relating to commercial banks, bank holding companies, savings banks, trust companies, savings and loan associations, credit unions, ((consumer loan companies,)) insurance companies, or real estate investment trusts as defined in 26 U.S.C. Sec. 856 and the affiliates, subsidiaries, and service corporations thereof; and
- (ii) Subject to the director's written approval, the exclusive agents of an affiliate of a bank that is wholly owned by the bank holding company that owns the bank;
- 35 (b) Any person doing business under the consumer loan act is exempt
  36 from this chapter only for that business conducted under the authority
  37 and coverage of the consumer loan act;

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(c) An attorney licensed to practice law in this state who is not principally engaged in the business of negotiating residential mortgage loans when such attorney renders services in the course of his or her practice as an attorney;

- $((\frac{c}{c}))$  (d) Any person doing any act under order of any court, except for a person subject to an injunction to comply with any provision of this chapter or any order of the director issued under this chapter;
- ((<del>d)</del>)) <u>(e)</u> Any person making or acquiring a residential mortgage loan solely with his or her own funds for his or her own investment without intending to resell the residential mortgage loans;
- (((e))) (f) A real estate broker or salesperson licensed by the state who obtains financing for a real estate transaction involving a bona fide sale of real estate in the performance of his or her duties as a real estate broker and who receives only the customary real estate broker's or salesperson's commission in connection with the transaction;
- $((\frac{f}{f}))$  (g) Any mortgage broker approved and subject to auditing by the federal national mortgage association or the federal home loan mortgage corporation;
  - $((\frac{g}))$  (h) The United States of America, the state of Washington, any other state, and any Washington city, county, or other political subdivision, and any agency, division, or corporate instrumentality of any of the entities in this subsection  $(1)((\frac{g}))$  (h); and
  - $((\frac{h}{h}))$  (i) A real estate broker who provides only information regarding rates, terms, and lenders in connection with a CLI system, who receives a fee for providing such information, who conforms to all rules of the director with respect to the providing of such service, and who discloses on a form approved by the director that to obtain a loan the borrower must deal directly with a mortgage broker or lender. However, a real estate broker shall not be exempt if he or she does any of the following:
- 33 (i) Holds himself or herself out as able to obtain a loan from a lender;
- 35 (ii) Accepts a loan application, or submits a loan application to 36 a lender;
- 37 (iii) Accepts any deposit for third-party services or any loan fees

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from a borrower, whether such fees are paid before, upon, or after the closing of the loan;

- 3 (iv) Negotiates rates or terms with a lender on behalf of a 4 borrower; or
  - (v) Provides the disclosure required by RCW 19.146.030(1).
- (2) Those persons and their loan originators otherwise exempt under 6 subsection  $(1)((\frac{d}{d}) \text{ or } (f)))$  (e), (q), or (4) of this section must 7 comply with RCW 19.146.0201 ((and shall be subject to the director's 8 9 authority to issue a cease and desist order for any violation of RCW 10 19.146.0201 and shall be subject to the director's authority)) through 19.146.080. For violations of RCW 19.146.0201 through 19.146.080, the 11 12 director has authority to issue a cease and desist order as provided in 13 RCW 19.146.220 and 19.146.227, to impose penalties as provided in RCW 14 19.146.220, and to obtain and review books and records that are relevant to any allegation of such a violation as provided in RCW 15 16 19.146.235.
  - (3) Any person otherwise exempted from the licensing provisions of this chapter may voluntarily submit an application to the director for a mortgage broker's license. The director shall review such application and may grant or deny licenses to such applicants upon the same grounds and with the same fees as may be applicable to persons required to be licensed under this chapter.
  - (a) Upon receipt of a license under this subsection, ((such an applicant)) the licensee is required to continue to maintain a valid license, is subject to all provisions of this chapter, and has no further right to claim exemption from the provisions of this chapter except as provided in (b) of this subsection.
  - (b) Any licensee under this subsection who would otherwise be exempted from the requirements of licensing by ((RCW 19.146.020)) this section may apply to the director for exemption from licensing. The director shall adopt rules for reviewing such applications and shall grant exemptions from licensing to applications which are consistent with those rules and consistent with the other provisions of this chapter.
- 35 (4) The director may exempt an exclusive agent under subsection 36 (1)(a) of this section provided that the affiliate in subsection (1)(a) 37 of this section:

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1 (a) Applies for and maintains a license as provided by subsection 2 (3) of this section;

- (b) Has on file with the director a binding written agreement under which the affiliate assumes responsibility for the exclusive agent's violations of this chapter or rules adopted under this chapter; and
- (c) Maintains a bond or other security in an amount required by the director that runs to the benefit of the state and any person who suffers loss by reason of the exclusive agent's violation of this chapter or rules adopted under this chapter.
- **Sec. 4.** RCW 19.146.0201 and 1997 c 106 s 3 are each amended to 11 read as follows:

It is a violation of this chapter for a loan originator, mortgage broker required to be licensed under this chapter, or mortgage broker otherwise exempted from this chapter under RCW 19.146.020(1) (( $\frac{d}{d}$ ) or  $\frac{d}{d}$ ) in connection with a residential mortgage loan)) (e), (g), or (4) to:

- (1) Directly or indirectly employ any scheme, device, or artifice to defraud or mislead borrowers or lenders or to defraud any person;
  - (2) Engage in any unfair or deceptive practice toward any person;
  - (3) Obtain property by fraud or misrepresentation;
- (4) Solicit or enter into a contract with a borrower that provides in substance that the mortgage broker may earn a fee or commission through the mortgage broker's "best efforts" to obtain a loan even though no loan is actually obtained for the borrower;
- (5) Solicit, advertise, or enter into a contract for specific interest rates, points, or other financing terms unless the terms are actually available at the time of soliciting, advertising, or contracting from a person exempt from licensing under RCW 19.146.020(1)  $(((f) \ or))$  (g) or (h) or a lender with whom the mortgage broker maintains a written correspondent or loan ((brokerage)) broker agreement under RCW 19.146.040;
- (6) Fail to make disclosures to loan applicants and noninstitutional investors as required by RCW 19.146.030 and any other applicable state or federal law;
- 35 (7) Make, in any manner, any false or deceptive statement or 36 representation with regard to the rates, points, or other financing

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- 1 terms or conditions for a residential mortgage loan or engage in bait 2 and switch advertising;
  - (8) Negligently make any false statement or knowingly and willfully make any omission of material fact in connection with any reports filed by a mortgage broker or in connection with any investigation conducted by the department;
  - (9) Make any payment, directly or indirectly, to any appraiser of a property, for the purposes of influencing the independent judgment of the appraiser with respect to the value of the property;
- 10 (10) Advertise any rate of interest without conspicuously 11 disclosing the annual percentage rate implied by such rate of interest 12 ((or otherwise));
- 13 (11) Fail to comply with any requirement of the truth-in-lending 14 act, 15 U.S.C. Sec. 1601 and Regulation Z, 12 C.F.R. Sec.  $226((\tau))$ ; the real estate settlement procedures act, 12 U.S.C. Sec. 15 Regulation X, 24 C.F.R. Sec.  $3500((\frac{1}{1000}))$ ; the equal credit opportunity 16 17 act, 15 U.S.C. Sec. 1691 and Regulation B, Sec. 202.9, 202.11, and 202.12((<del>, as now or hereafter amended, in any advertising of</del> 18 residential mortgage loans or any other mortgage brokerage activity)); 19 Title V, Subtitle A of the financial modernization act of 1999 (known 20 21 as the "Gramm-Leach-Bliley act"), 12 U.S.C. Secs. 6801-6809; the federal trade commission's privacy rules, 16 C.F.R. Parts 313-314, 22 mandated by the Gramm-Leach-Bliley act; the home mortgage disclosure 23 act, 12 U.S.C. Sec. 2801 et seq. and Regulation C, home mortgage 24 disclosure; the federal trade commission act, 12 C.F.R. Part 203, 15 25 U.S.C. Sec. 45(a); the telemarketing and consumer fraud and abuse act, 26 27 15 U.S.C. Secs. 6101 to 6108; and the federal trade commission telephone sales rule, 16 C.F.R. Part 310, as these acts existed on the 28 effective date of this section, or such subsequent date as may be 29 provided by the department by rule, in any advertising of residential 30 mortgage loans, or any other applicable mortgage broker or loan 31 originator activities covered by the acts. The department may adopt by 32 rule requirements that mortgage brokers and loan originators comply 33 with other applicable federal statutes and regulations in any 34 advertising of residential mortgage loans, or any other mortgage broker 35 or loan originator activity; 36
- $((\frac{11}{1}))$  (12) Fail to pay third-party providers no later than thirty days after the recording of the loan closing documents or ninety

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days after completion of the third-party service, whichever comes first, unless otherwise agreed or unless the third-party service provider has been notified in writing that a bona fide dispute exists regarding the performance or quality of the third-party service;

 $((\frac{12}{12}))$  (13) Collect, charge, attempt to collect or charge or use or propose any agreement purporting to collect or charge any fee prohibited by RCW 19.146.030 or 19.146.070;

 $((\frac{(13)}{(14)}))$   $\underline{(14)}$ (a) Except when complying with (b) and (c) of this subsection,  $((\frac{(to)}{(to)}))$  act as a  $(\frac{(mortgage\ broker}{(to)}))$   $\underline{(loan\ originator)}$  in any transaction (i) in which the  $(\frac{(mortgage\ broker}{(to)}))$   $\underline{(loan\ originator)}$  acts or has acted as a real estate broker or salesperson or (ii) in which another person doing business under the same licensed real estate broker acts or has acted as a real estate broker or salesperson;

(b) Prior to providing mortgage ((broker)) services to the borrower, ((the mortgage broker)) a loan originator, in addition to other disclosures required by this chapter and other laws, shall provide to the borrower the following written disclosure:

THIS IS TO GIVE YOU NOTICE THAT I OR ONE OF MY ASSOCIATES HAVE/HAS ACTED AS A REAL ESTATE BROKER OR SALESPERSON REPRESENTING THE BUYER/SELLER IN THE SALE OF THIS PROPERTY TO YOU. I AM ALSO A ((LICENSED MORTGAGE BROKER)) LOAN ORIGINATOR, AND WOULD LIKE TO PROVIDE MORTGAGE ((BROKERAGE)) SERVICES TO YOU IN CONNECTION WITH YOUR LOAN TO PURCHASE THE PROPERTY.

YOU ARE NOT REQUIRED TO USE ME AS A ((MORTGAGE BROKER)) LOAN ORIGINATOR IN CONNECTION WITH THIS TRANSACTION. YOU ARE FREE TO COMPARISON SHOP WITH OTHER MORTGAGE BROKERS AND LENDERS, AND TO SELECT ANY MORTGAGE BROKER OR LENDER OF YOUR CHOOSING; and

(c) A real estate broker or salesperson licensed under chapter 18.85 RCW who also acts as a mortgage broker shall carry on such mortgage ((brokerage)) broker business activities and shall maintain such person's mortgage ((brokerage)) broker business records separate and apart from the real estate ((brokerage)) broker activities conducted pursuant to chapter 18.85 RCW. Such activities shall be deemed separate and apart even if they are conducted at an office location with a common entrance and mailing address, so long as each business is clearly identified by a sign visible to the public, each business is physically separated within the office facility, and no

- deception of the public as to the separate identities of the ((brokerage)) broker business firms results. This subsection (((13)))(14)(c) shall not require a real estate broker or salesperson licensed under chapter 18.85 RCW who also acts as a mortgage broker to maintain a physical separation within the office facility for the conduct of its real estate and mortgage ((brokerage)) broker activities where the director determines that maintaining such physical separation would constitute an undue financial hardship upon the mortgage broker and is unnecessary for the protection of the public; or
- $((\frac{(14)}{(14)}))$  (15) Fail to comply with any provision of RCW 19.146.030 through 19.146.080 or any rule adopted under those sections.
- **Sec. 5.** RCW 19.146.030 and 1997 c 106 s 4 are each amended to read 13 as follows:
  - (1) Within three business days following receipt of a loan application or any moneys from a borrower, a mortgage broker or loan originator on behalf of the mortgage broker shall provide to each borrower a full written disclosure containing an itemization and explanation of all fees and costs that the borrower is required to pay in connection with obtaining a residential mortgage loan, and specifying the fee or fees which inure to the benefit of the mortgage broker and other such disclosures as may be required by rule. A good faith estimate of a fee or cost shall be provided if the exact amount of the fee or cost is not determinable. This subsection shall not be construed to require disclosure of the distribution or breakdown of loan fees, discount, or points between the mortgage broker and any lender or investor.
    - (2) The written disclosure shall contain the following information:
  - (a) The annual percentage rate, finance charge, amount financed, total amount of all payments, number of payments, amount of each payment, amount of points or prepaid interest and the conditions and terms under which any loan terms may change between the time of disclosure and closing of the loan; and if a variable rate, the circumstances under which the rate may increase, any limitation on the increase, the effect of an increase, and an example of the payment terms resulting from an increase. Disclosure in compliance with the requirements of the truth-in-lending act, 15 U.S.C. Sec. 1601 and

Regulation Z, 12 C.F.R. Sec. 226, as now or hereafter amended, shall be deemed to comply with the disclosure requirements of this subsection;

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- (b) The itemized costs of any credit report, appraisal, title report, title insurance policy, mortgage insurance, escrow fee, property tax, insurance, structural or pest inspection, and any other third-party provider's costs associated with the residential mortgage loan. Disclosure through good faith estimates of settlement services and special information booklets in compliance with the requirements of the real estate settlement procedures act, 12 U.S.C. Sec. 2601, and Regulation X, 24 C.F.R. Sec. 3500, as now or hereafter amended, shall be deemed to comply with the disclosure requirements of this subsection;
- (c) If applicable, the cost, terms, duration, and conditions of a lock-in agreement and whether a lock-in agreement has been entered, and whether the lock-in agreement is guaranteed by the mortgage broker or lender, and if a lock-in agreement has not been entered, disclosure in a form acceptable to the director that the disclosed interest rate and terms are subject to change;
- (d) A statement that if the borrower is unable to obtain a loan for any reason, the mortgage broker must, within five days of a written request by the borrower, give copies of any appraisal, title report, or credit report paid for by the borrower to the borrower, and transmit the appraisal, title report, or credit report to any other mortgage broker or lender to whom the borrower directs the documents to be sent;
- (e) Whether and under what conditions any lock-in fees are refundable to the borrower; and
- (f) A statement providing that moneys paid by the borrower to the mortgage broker for third-party provider services are held in a trust account and any moneys remaining after payment to third-party providers will be refunded.
- (3) If subsequent to the written disclosure being provided under this section, a mortgage broker <u>or loan originator</u> enters into a lockin agreement with a borrower or represents to the borrower that the borrower has entered into a lock-in agreement, then no less than three business days thereafter including Saturdays, the mortgage broker <u>or loan originator</u> shall deliver or send by first-class mail to the borrower a written confirmation of the terms of the lock-in agreement,

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- which shall include a copy of the disclosure made under subsection (2)(c) of this section.
- (4) A mortgage broker or loan originator on behalf of a mortgage 3 broker shall not charge any fee that inures to the benefit of the 4 mortgage broker if it exceeds the fee disclosed on the written 5 disclosure pursuant to this section, unless (a) the need to charge the 6 7 fee was not reasonably foreseeable at the time the written disclosure was provided and (b) the mortgage broker or loan originator on behalf 8 of a mortgage broker has provided to the borrower, no less than three 9 10 business days prior to the signing of the loan closing documents, a clear written explanation of the fee and the reason for charging a fee 11 12 exceeding that which was previously disclosed. However, if the 13 borrower's closing costs on the final settlement statement, excluding prepaid escrowed costs of ownership as defined by rule, does not exceed 14 the total closing costs in the most recent good faith estimate, 15 excluding prepaid escrowed costs of ownership as defined by rule, no 16 17 other disclosures shall be required by this subsection.
- 18 **Sec. 6.** RCW 19.146.040 and 1994 c 33 s 19 are each amended to read 19 as follows:
- 20 (1) Every contract between a mortgage broker, or a loan originator, 21 and a borrower shall be in writing and shall contain the entire 22 agreement of the parties.
- 23 (2) Any contract under this section entered by a loan originator 24 shall be binding on the mortgage broker.
- 25 <u>(3)</u> A mortgage broker shall have a written correspondent or loan 26 ((brokerage)) broker agreement with a lender before any solicitation 27 of, or contracting with, the public.
- 28 **Sec. 7.** RCW 19.146.060 and 1997 c 106 s 6 are each amended to read 29 as follows:
- 30 (1) A mortgage broker shall use generally accepted accounting 31 principles.
- (2) Except as otherwise provided in subsection (3) of this section, a mortgage broker shall maintain accurate and current books and records which shall be readily available at ((the mortgage broker's usual business)) a location available to the director until at least twenty-

five months have elapsed following the effective period to which the books and records relate.

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- (3) Where a mortgage broker's usual business location is outside of the state of Washington, the mortgage broker shall, as determined by the director by rule, either maintain its books and records at a location in this state, or reimburse the director for his or her expenses, including but not limited to transportation, food, and lodging expenses, relating to any examination or investigation resulting under this chapter.
  - (4) "Books and records" includes but is not limited to:
- (a) Copies of all advertisements placed by or at the request of the mortgage broker which mention rates or fees. In the case of radio or television advertisements, or advertisements placed on a telephonic information line or other electronic source of information including but not limited to a computer data base or electronic bulletin board, a mortgage broker shall keep copies of the precise script for the advertisement. All advertisement records shall include for each advertisement the date or dates of publication and name of each periodical, broadcast station, or telephone information line which published the advertisement or, in the case of a flyer or other material distributed by the mortgage broker, the dates, methods, and areas of distribution; and
- (b) Copies of all documents, notes, computer records if not stored in printed form, correspondence or memoranda relating to a borrower from whom the mortgage broker has accepted a deposit or other funds, or accepted a residential mortgage loan application or with whom the mortgage broker has entered into an agreement to assist in obtaining a residential mortgage loan.
- **Sec. 8.** RCW 19.146.070 and 1993 c 468 s 13 are each amended to 30 read as follows:
  - (1) Except as otherwise permitted by this section, a mortgage broker shall not receive a fee, commission, or compensation of any kind in connection with the preparation, negotiation, and brokering of a residential mortgage loan unless a borrower actually obtains a loan from a lender on the terms and conditions agreed upon by the borrower and mortgage broker. A loan originator may not accept a fee,

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- commission, or compensation of any kind from borrowers in connection with the preparation, negotiation, and brokering of a residential mortgage loan.
  - (2) A mortgage broker may:

- (a) If the mortgage broker has obtained for the borrower a written commitment from a lender for a loan on the terms and conditions agreed upon by the borrower and the mortgage broker, and the borrower fails to close on the loan through no fault of the mortgage broker, charge a fee not to exceed three hundred dollars for services rendered, preparation of documents, or transfer of documents in the borrower's file which were prepared or paid for by the borrower if the fee is not otherwise prohibited by the Truth-in-Lending Act, 15 U.S.C. Sec. 1601, and Regulation Z, 12 C.F.R. Sec. 226, as now or hereafter amended; or
- (b) Solicit or receive fees for third party provider goods or services in advance. Fees for any goods or services not provided must be refunded to the borrower and the mortgage broker may not charge more for the goods and services than the actual costs of the goods or services charged by the third party provider.
- (3) A loan originator may not solicit or receive fees for a third-party provider of goods or services except that a loan originator may transfer funds from a borrower to a licensed mortgage broker, exempt mortgage broker, or third-party provider, if the loan originator does not deposit, hold, retain, or use the funds for any purpose other than the payment of bona fide fees to third-party providers.
- **Sec. 9.** RCW 19.146.200 and 1997 c 106 s 8 are each amended to read as follows:
- (1) A person, unless specifically exempted from this chapter under RCW 19.146.020, may not engage in the business of a mortgage broker((7 except as an employee of a person licensed or exempt from licensing,)) or loan originator without first obtaining and maintaining a license under this chapter. ((However, a person who independently contracts with a licensed mortgage broker need not be licensed if the licensed mortgage broker and the independent contractor have on file with the director a binding written agreement under which the licensed mortgage broker assumes responsibility for the independent contractor's violations of any provision of this chapter or rules adopted under this chapter; and if the licensed mortgage broker's bond or other security

required under this chapter runs to the benefit of the state and any person who suffers loss by reason of the independent contractor's violation of any provision of this chapter or rules adopted under this chapter.))

- (2) A person may not bring a suit or action for the collection of compensation ((as a mortgage broker)) in connection with a residential mortgage loan unless the plaintiff alleges and proves that he or she was a duly licensed mortgage broker, or exempt from the license requirement of this chapter, at the time of offering to perform or performing any such an act or service regulated by this chapter. ((This subsection does not apply to suits or actions for the collection or compensation for services performed prior to October 31, 1993.))
- 13 (3) ((The)) A mortgage broker license must be prominently displayed 14 in the mortgage broker's place of business.
  - (4) Every licensed mortgage broker must at all times have a designated broker responsible for all activities of the mortgage broker in conducting the business of a mortgage broker. A designated broker, principal, or owner who has supervisory authority over a mortgage broker is responsible for a licensee's, employee's, or independent contractor's violations of this chapter and its rules if:
  - (a) The designated broker, principal, or owner directs or instructs the conduct or, with knowledge of the specific conduct, approves or allows the conduct; or
    - (b) The designated broker, principal, or owner who has supervisory authority over the licensed mortgage broker knows or by the exercise of reasonable care and inquiry should have known of the conduct, at a time when its consequences can be avoided or mitigated and fails to take reasonable remedial action.
- **Sec. 10.** RCW 19.146.205 and 2001 c 177 s 4 are each amended to 30 read as follows:
  - (1) Application for a mortgage broker license under this chapter shall be in writing and in the form prescribed by the director. The application shall contain at least the following information:
- 34 (a) The name, address, date of birth, and social security number of 35 the applicant, and any other names, dates of birth, or social security 36 numbers previously used by the applicant, unless waived by the 37 director;

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- (b) If the applicant is a partnership or association, the name, address, date of birth, and social security number of each general partner or principal of the association, and any other names, dates of birth, or social security numbers previously used by the members, unless waived by the director;
  - (c) If the applicant is a corporation, the name, address, date of birth, and social security number of each officer, director, registered agent, and each principal stockholder, and any other names, dates of birth, or social security numbers previously used by the officers, directors, registered agents, and principal stockholders unless waived by the director;
- (d) The street address, county, and municipality where the principal business office is to be located;
  - (e) The name, address, date of birth, and social security number of the applicant's designated broker, and any other names, dates of birth, or social security numbers previously used by the designated broker and a complete set of the designated broker's fingerprints taken by an authorized law enforcement officer; and
  - (f) Such other information regarding the applicant's or designated broker's background, financial responsibility, experience, character, and general fitness as the director may require by rule.
- (2) ((The director may exchange fingerprint data with the federal bureau of investigation.)) As a part of or in connection with an application for any license under this section, the applicant shall furnish information concerning his or her identity, including fingerprints for submission to the Washington state patrol, the federal bureau of investigation, and any governmental agency or entity authorized to receive this information for a state and national criminal history background check; personal history; experience; business record; purposes; and other pertinent facts, as the director may reasonably require. As part of or in connection with an application for a license under this chapter, the director is authorized to receive criminal history record information that includes nonconviction data as defined in RCW 10.97.030. The department may only disseminate nonconviction data obtained under this section to criminal justice agencies. This section does not apply to financial institutions regulated under chapters 31.12 and 31.13 RCW and Titles 30, 32, and 33 RCW.

(3) At the time of filing an application for a license under this chapter, each applicant shall pay to the director the appropriate application fee in an amount determined by rule of the director in accordance with RCW 43.24.086 to cover, but not exceed, the cost of processing and reviewing the application. The director shall deposit the moneys in the financial services regulation fund, unless the consumer services account is created as a dedicated, nonappropriated account, in which case the director shall deposit the moneys in the consumer services account.

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(4)(a) Each applicant for a mortgage broker's license shall file and maintain a surety bond, in an amount of not greater than sixty thousand dollars nor less than twenty thousand dollars which the director deems adequate to protect the public interest, executed by the applicant as obligor and by a surety company authorized to do a surety business in this state as surety. The bonding requirement as established by the director may take the form of a uniform bond amount for all licensees or the director may establish by rule a schedule establishing a range of bond amounts which shall vary according to the number of loan originators ((<del>or independent</del> annual average contractors)) of a licensee. The bond shall run to the state of Washington as obligee, and shall run first to the benefit of the borrower and then to the benefit of the state and any person or persons who suffer loss by reason of the applicant's or its loan originator's violation of any provision of this chapter or rules adopted under this chapter. The bond shall be conditioned that the obligor as licensee will faithfully conform to and abide by this chapter and all rules adopted under this chapter, and shall reimburse all persons who suffer loss by reason of a violation of this chapter or rules adopted under this chapter. Borrowers shall be given priority over the state and other persons. The state and other third parties shall be allowed to receive distribution pursuant to a valid claim against the remainder of the bond. In the case of claims made by any person or entity who is not a borrower, no final judgment may be entered prior to one hundred eighty days following the date the claim is filed. The bond shall be continuous and may be canceled by the surety upon the surety giving written notice to the director of its intent to cancel the bond. cancellation shall be effective thirty days after the notice is received by the director. Whether or not the bond is renewed,

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- continued, reinstated, reissued, or otherwise extended, replaced, or modified, including increases or decreases in the penal sum, it shall be considered one continuous obligation, and the surety upon the bond shall not be liable in an aggregate or cumulative amount exceeding the penal sum set forth on the face of the bond. In no event shall the penal sum, or any portion thereof, at two or more points in time be added together in determining the surety's liability. The bond shall not be liable for any penalties imposed on the licensee, including, but not limited to, any increased damages or attorneys' fees, or both, awarded under RCW 19.86.090. The applicant may obtain the bond directly from the surety or through a group bonding arrangement involving a professional organization comprised of mortgage brokers if the arrangement provides at least as much coverage as is required under this subsection.
  - (b) <u>Subsection (4)(b) and (c) of this section applies only to applications received on or before January 1, 2007.</u> Before January 1, 2007, in lieu of a surety bond, the applicant may, upon approval by the director, file with the director a certificate of deposit, an irrevocable letter of credit, or such other instrument as approved by the director by rule, drawn in favor of the director for an amount equal to the required bond.
  - (c) <u>Before January 1, 2007, in lieu of the surety bond or</u> compliance with (b) of this subsection, an applicant may obtain insurance or coverage from an association comprised of mortgage brokers that is organized as a mutual corporation for the sole purpose of insuring or self-insuring claims that may arise from a violation of this chapter. An applicant may only substitute coverage under this subsection for the requirements of (a) or (b) of this subsection if the director, with the consent of the insurance commissioner, has authorized such association to organize a mutual corporation under such terms and conditions as may be imposed by the director to ensure that the corporation is operated in a financially responsible manner to pay any claims within the financial responsibility limits specified in (a) of this subsection.
- **Sec. 11.** RCW 19.146.210 and 1997 c 106 s 10 are each amended to read as follows:

- 1 (1) The director shall issue and deliver a mortgage broker license 2 to an applicant if, after investigation, the director makes the 3 following findings:
  - (a) The applicant has paid the required license fees;
  - (b) The applicant has complied with RCW 19.146.205;

- (c) Neither the applicant, any of its principals, or the designated broker have had a license issued under this chapter or any similar state statute suspended or revoked within five years of the filing of the present application;
- (d) Neither the applicant, any of its principals, or the designated broker have been convicted of a gross misdemeanor involving dishonesty or financial misconduct or a felony within seven years of the filing of the present application;
- (e) The designated broker, (i) has at least two years of experience in the residential mortgage loan industry ((or has completed the educational requirements established by rule of the director)) and (ii) has passed a written examination whose content shall be established by rule of the director; ((and))
- (f) The applicant ((has)), its principals, and the designated broker have demonstrated financial responsibility, character, and general fitness such as to command the confidence of the community and to warrant a belief that the business will be operated honestly, fairly, and efficiently within the purposes of this chapter; and
- (g) Neither the applicant, any of its principals, or the designated broker have been found to be in violation of this chapter or rules.
- (2) If the director does not find the conditions of subsection (1) of this section have been met, the director shall not issue the license. The director shall notify the applicant of the denial and return to the applicant the bond or approved alternative and any remaining portion of the license fee that exceeds the department's actual cost to investigate the license.
- (3) The director shall issue a <u>mortgage broker</u> license under this chapter to any licensee issued a license under chapter 468, Laws of 1993, that has a valid license and is otherwise in compliance with the provisions of this chapter.
- (4) A license issued pursuant to this ((chapter is valid)) section expires on the date one year from the date of issuance ((with no fixed)

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- date of expiration)) which, for license renewal purposes, is also the renewal date. The director shall adopt rules establishing the process for renewal of licenses.
  - (5) A licensee may surrender a license by delivering to the director written notice of surrender, but the surrender does not affect the licensee's civil or criminal liability or any administrative actions arising from acts or omissions occurring before such surrender.
- 8 (6) To prevent undue delay in the issuance of a license and to 9 facilitate the business of a mortgage broker, an interim license with 10 a fixed date of expiration may be issued when the director determines 11 that the mortgage broker has substantially fulfilled the requirements 12 for licensing as defined by rule.
- 13 **Sec. 12.** RCW 19.146.215 and 1997 c 106 s 11 are each amended to 14 read as follows:

15 The designated broker of every licensee shall complete an annual 16 continuing education requirement((, which the director shall define by 17 rule)). The director shall establish standards in rule for approval of professional organizations offering continuing education to designated 18 brokers. The director may approve continuing education taken by 19 20 designated brokers in other states if the director is satisfied that such continuing education meets the requirements of the continuing 21 education required by this chapter. 22

- 23 **Sec. 13.** RCW 19.146.220 and 1997 c 106 s 12 and 1997 c 58 s 879 are each reenacted and amended to read as follows:
  - (1) The director ((shall)) may enforce all laws and rules relating to the licensing of mortgage brokers and loan originators, grant or deny licenses to mortgage brokers and loan originators, and hold hearings.
    - (2) The director may impose ((the following sanctions:
- 30 (a) Deny applications for licenses for: (i))) fines or order
  31 restitution against licensees or other persons subject to this chapter,
  32 or deny, suspend, decline to renew, or revoke licenses for:
- 33 <u>(a)</u> Violations of orders, including cease and desist orders 34 ((issued under this chapter; or (ii) any violation of RCW 19.146.050 or 35 19.146.0201 (1) through (9));
  - (b) ((Suspend or revoke licenses for:

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- (i)) False statements or omission of material information on the application that, if known, would have allowed the director to deny the application for the original license;
- 4 ((<del>(ii)</del>)) <u>(c)</u> Failure to pay a fee required by the director or maintain the required bond;
- 6 ((<del>(iii)</del>)) <u>(d)</u> Failure to comply with any directive ((<del>or</del>)), order, 7 <u>or subpoena</u> of the director; or
- 8 ((<del>(iv)</del>)) <u>(e)</u> Any violation of ((<del>RCW 19.146.050, 19.146.060(3), 19.146.0201 (1) through (9) or (12), 19.146.205(4), or 19.146.265;</del>
- 10  $\frac{(c)}{(c)}$ ) this chapter.
- 11 (3) The director may impose fines on ((the licensee,)) an employee 12 ((or)), loan originator, independent contractor, or agent of the 13 licensee, or other person subject to this chapter for:
- 14  $((\frac{1}{1}))$  (a) Any violations of RCW 19.146.0201 (1) through (9) or  $(\frac{12}{1})$  (13), 19.146.030 through 19.146.080, 19.146.200, 19.146.205(4), or 19.146.265; or
- 17  $((\frac{(ii)}{(ii)}))$  (b) Failure to comply with any directive or order of the director( $(\dot{\tau})$ ).
- 19  $((\frac{d}{d}))$  (4) The director may issue orders directing a licensee, its 20 employee  $(\frac{d}{d})$  loan originator, independent contractor, agent, or 21 other person subject to this chapter to  $(\frac{d}{d})$
- (i)) cease and desist from conducting business ((in a manner that is injurious to the public or violates any provision of this chapter;

  or
- 25 (ii) Pay restitution to an injured borrower; or (e)).
- 27 (5) The director may issue orders removing from office or 28 prohibiting from participation in the conduct of the affairs of a 29 licensed mortgage broker, or both, any officer, principal, employee, or 30 loan originator of any licensed mortgage broker or any person subject 31 to licensing under this chapter for:
- 32  $((\frac{1}{2}))$  (a) Any violation of 19.146.0201 (1) through (9) or 33  $((\frac{12}{2}))$  (13), 19.146.030 through 19.146.080, 19.146.200, 34 19.146.205(4), or 19.146.265; ((or
- (ii))) (b) False statements or omission of material information on the application that, if known, would have allowed the director to deny the application for the original license;

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- 1 ((<del>(iii)</del>)) <u>(c)</u> Conviction of a gross misdemeanor involving 2 dishonesty or financial misconduct or a felony after obtaining a 3 license; or
- 4  $((\frac{\text{(iv)}}{\text{)}}))$  (d) Failure to comply with any directive or order of the director.
- $((\frac{3}{3}))$  (6) Each day's continuance of a violation or failure to comply with any directive or order of the director is a separate and distinct violation or failure.
- 9  $((\frac{4}{1}))$  The director shall establish by rule standards for licensure of applicants licensed in other jurisdictions.
- (((5))) (8) The director shall immediately suspend the license or 11 12 certificate of a person who has been certified pursuant to RCW 13 74.20A.320 by the department of social and health services as a person 14 who is not in compliance with a support order ((or a residential or visitation order)). If the person has continued to meet all other 15 16 requirements for reinstatement during the suspension, reissuance of the 17 license or certificate shall be automatic upon the director's receipt of a release issued by the department of social and health services 18 stating that the licensee is in compliance with the order. 19
- 20 **Sec. 14.** RCW 19.146.225 and 1994 c 33 s 15 are each amended to 21 read as follows:
- In accordance with the administrative procedure act, chapter 34.05 RCW, the director may issue rules under this chapter only after seeking the advice of the mortgage ((brokerage)) broker commission and ((to govern)) only for the purpose of governing the activities of licensed mortgage brokers, loan originators, and other persons subject to this chapter.
- 28 **Sec. 15.** RCW 19.146.228 and 2001 c 177 s 5 are each amended to read as follows:
- The director shall establish fees by rule in accordance with the policy established in RCW 43.24.086 and fees shall be sufficient to cover, but not exceed, the costs of administering this chapter. These fees may include:
- 34 (1) An annual assessment paid by each licensee on or before a date specified by rule;

(2) An investigation fee to cover the costs of any investigation of the books and records of a licensee or other person subject to this chapter; and

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(3) An application fee to cover the costs of processing applications made to the director under this chapter.

Mortgage brokers and loan originators shall not be charged investigation fees for the processing of complaints when the investigation determines that no violation of this chapter occurred or when the mortgage broker or loan originator provides a remedy satisfactory to the complainant and the director and no order of the director is issued. All moneys, fees, and penalties collected under the authority of this chapter shall be deposited into the financial services regulation fund, unless the consumer services account is created as a dedicated, nonappropriated account, in which case all moneys, fees, and penalties collected under this chapter shall be deposited in the consumer services account.

**Sec. 16.** RCW 19.146.235 and 1997 c 106 s 14 are each amended to read as follows:

((For the purposes of investigating complaints arising under this chapter, the director may at any time, either personally or by a designee, examine the business, including but not limited to the books, accounts, records, and files used therein, of every licensee and of every person engaged in the business of mortgage brokering, whether such a person shall act or claim to act under or without the authority of this chapter. For that purpose the director and designated representatives shall have access during regular business hours to the offices and places of business, books, accounts, papers, records, files, safes, and vaults of all such persons. The director or designated person may direct or order the attendance of and examine under oath all persons whose testimony may be required about the loans or the business or subject matter of any such examination or investigation, and may direct or order such person to produce books, accounts, records, files, and any other documents the director or designated person deems relevant to the inquiry. If a person who receives such a directive or order does not attend and testify, or does not produce the requested books, records, files, or other documents within the time period established in the directive or order, then the

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director or designated person may issue a subpoena requiring attendance or compelling production of books, records, files, or other documents. No person subject to examination or investigation under this chapter shall withhold, abstract, remove, mutilate, destroy, or secrete any books, records, computer records, or other information.

Once during the first two years of licensing, the director may visit, either personally or by designee, the licensee's place or places of business to conduct a compliance examination. The director may examine, either personally or by designee, a sample of the licensee's loan files, interview the licensee or other designated employee or independent contractor, and undertake such other activities as necessary to ensure that the licensee is in compliance with the provisions of this chapter. For those licensees issued licenses prior to March 21, 1994, the cost of such an examination shall be considered to have been prepaid in their license fee. After this one visit within the two year period subsequent to issuance of a license, the director or a designee may visit the licensee's place or places of business only to ensure that corrective action has been taken or to investigate a complaint.))

The director or a designee has authority to conduct investigations and examinations as provided in this section.

- (1) For the purposes of investigating violations or complaints arising under this chapter, the director or his or her designee may make an investigation of the operations of any mortgage broker or loan originator as often as necessary in order to carry out the purposes of this chapter.
- (2) Every mortgage broker shall make available to the director or a designee its books and records relating to its operations.
- (a) For the purpose of examinations, the director or his or her designee may have access to such books and records during normal business hours and interview the officers, principals, loan originators, employees, independent contractors, and agents of the licensee concerning their business.
- (b) For the purposes of investigating violations or complaints arising under this chapter, the director may at any time, either personally or by a designee, investigate the business, including but not limited to the books, accounts, records, and files used therein, of

- every licensee and of every person engaged in the business of mortgage brokering, whether such a person acts or claims to act under, or without the authority of, this chapter.
  - (c) The director or designated person may direct, subpoena, or order the attendance of and examine under oath all persons whose testimony may be required about the loans or the business or subject matter of any such examination or investigation, and may direct, subpoena, or order such person to produce books, accounts, records, files, and any other documents the director or designated person deems relevant to the inquiry.
  - (3) Once during the first five years of licensing, including branch licensing, the director may visit, either personally or by designee, the licensee's place or places of business to conduct an examination. The scope of the examination is limited to documents and information necessary to determine compliance with this chapter and attendant rules. In general, the examination scope may include:
    - (a) A review for trust accounting compliance;

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- (b) Loan file review to determine the mortgage broker's compliance with this chapter and applicable federal regulations covering the business of mortgage brokering and lending;
- (c) Interviews for the purpose of understanding business and solicitation practices, transactional events, disclosure compliance, complaint resolution, or determining specific compliance with this chapter and the attendant rules; and
- (d) A review of general business books and records, including employee records, for the purpose of determining specific compliance with this chapter and the attendant rules.
- (4) The purpose of an examination is to make certain that licensees are conducting business in compliance with the law. Therefore, protocols for examination findings and corrective action directed from an examination must be established by rule of the director. To accomplish this purpose, these protocols must include the following:
  - (a) A reporting mechanism from the director to the licensee;
- 34 <u>(b) A process for clear notification of violations and an</u> 35 opportunity for response by the licensee; and
- 36 <u>(c) The criteria by which the frequency of examinations will be</u> 37 determined.

- (5) If the examination findings clearly identify the need to expand the scope of the examination, the director or a designee, upon five days' written notification to the licensee with an explanation of the need, may:
  - (a) Expand the examination review to locations other than the examined location regardless of the number of years a location has held a license; or
    - (b) Expand the time period of the examination beyond the five-year period of licensing, provided the expansion of time does not exceed a date certain identified in the written notification in this subsection.
- 11 (6) The director or a designee may consider reports made by
  12 independent certified professionals for the mortgage broker covering
  13 the same general subject matter as the examination. The director or a
  14 designee may incorporate all or part of the report in the report of the
  15 examination.
- 16 (7) The director may retain attorneys, accountants, or other
  17 professionals and specialists as examiners, auditors, or investigators
  18 to conduct or assist in the conduct of examinations or investigations.
  19 The cost of these services for investigations only must be billed in
  20 accordance with RCW 19.146.228.
- 21 (8) The director may establish by rule travel costs for examination 22 of out-of-state entities.
  - (9)(a) No person subject to examination or investigation under this chapter may knowingly withhold, abstract, remove, mutilate, destroy, or secrete any books, records, computer records, or other information.
- 26 (b) A person who commits an act under (a) of this subsection is 27 guilty of a class B felony punishable under RCW 9A.20.021(1)(b) or 28 punishable by a fine of not more than twenty thousand dollars, or both.
- 29 **Sec. 17.** RCW 19.146.280 and 2001 c 177 s 6 are each amended to 30 read as follows:
- (1) There is established the mortgage ((brokerage)) broker commission consisting of ((five)) seven commission members who shall act in an advisory capacity to the director on mortgage ((brokerage)) broker issues.
- 35 (2) The director shall appoint the members of the commission, 36 weighing the recommendations from professional organizations 37 representing mortgage brokers <u>and loan originators</u>. At least three of

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the commission members shall be mortgage brokers licensed under this chapter ((and)), at least one shall be exempt from licensure under RCW 19.146.020(1)(((f))) (g), and at least two of the commission members shall be licensed loan originators under this chapter. No commission member shall be appointed who has had less than five years' experience in the business of residential mortgage lending. In addition, the director or a designee shall serve as an ex officio, nonvoting member of the commission. Voting members of the commission shall serve for two-year terms ((with three of the initial commission members serving one-year terms)). The department shall provide staff support to the commission.

- (3) The commission may establish a code of conduct for its members. Any commissioner may bring a motion before the commission to remove a commissioner for failing to conduct themselves in a manner consistent with the code of conduct. The motion shall be in the form of a recommendation to the director to dismiss a specific commissioner and shall enumerate causes for doing so. The commissioner in question shall recuse himself or herself from voting on any such motion. Any such motion must be approved unanimously by the remaining ((four)) six commissioners. Approved motions shall be immediately transmitted to the director for review and action.
- (4) Members of the commission shall be reimbursed for their travel expenses incurred in carrying out the provisions of this chapter in accordance with RCW 43.03.050 and 43.03.060. All costs and expenses associated with the commission shall be paid from the financial services regulation fund, unless the consumer services account is created as a dedicated, nonappropriated account, in which case all costs and expenses shall be paid from the consumer services account.
- (5) The commission shall advise the director on the characteristics and needs of the mortgage ((brokerage)) broker profession.
- (6) The department, in consultation with other applicable agencies of state government, shall conduct a continuing review of the number and type of consumer complaints arising from residential mortgage lending in the state. The department shall report its findings to the senate committee on financial institutions and house of representatives committee on financial institutions and insurance along with recommendations for any changes in the licensing requirements of this chapter, biennially by December 1st of each even-numbered year.

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- NEW SECTION. Sec. 18. A new section is added to chapter 19.146 RCW to read as follows:
  - (1) A licensee shall provide the director with an annual report of mortgage broker activity. The director may by rule create a schedule and format for the annual report. The annual report may only include the following for mortgage broker activities in Washington state:
  - (a) The total number of closed loans originated by the mortgage broker; and
- 9 (b) The total dollar volume of closed loans originated by the 10 mortgage broker.
- (2) Any information provided by a mortgage broker in an annual 11 report that constitutes a trade secret as defined in RCW 19.108.010 is 12 exempt from the disclosure requirements in chapters 42.17 and 42.56 13 RCW, unless aggregated with information supplied by other mortgage 14 brokers in such a manner that the mortgage broker's individual 15 16 information is not identifiable. Any information provided by the 17 mortgage broker that allows identification of the mortgage broker may 18 only be used for purposes reasonably related to the regulation of 19 mortgage brokers to ensure compliance with this chapter.
- NEW SECTION. Sec. 19. A new section is added to chapter 19.146 21 RCW to read as follows:
  - (1) Application for a loan originator license under this chapter shall be in writing and in the form prescribed by the director. The application shall contain at least the following information:
    - (a) The name, address, date of birth, and social security number of the loan originator applicant, and any other names, dates of birth, or social security numbers previously used by the loan originator applicant, unless waived by the director; and
    - (b) Such other information regarding the loan originator applicant's background, experience, character, and general fitness as the director may require by rule.
    - (2) As part of or in connection with an application for any license under this section, the loan originator applicant shall furnish information concerning his or her identity, including fingerprints for submission to the Washington state patrol, the federal bureau of investigation, and any governmental agency or entity authorized to receive this information for a state and national criminal history

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background check; personal history; experience; business record; 1 2 purposes; and other pertinent facts, as the director may reasonably require. As part of or in connection with an application for a license 3 under this chapter, the director is authorized to receive criminal 4 history record information that includes nonconviction data as defined 5 in RCW 10.97.030. The department may only disseminate nonconviction 6 7 data obtained under this section to criminal justice agencies. section does not apply to financial institutions regulated under 8 chapters 31.12 and 31.13 RCW and Titles 30, 32, and 33 RCW. 9

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- (3) At the time of filing an application for a license under this chapter, each loan originator applicant shall pay to the director the appropriate application fee in an amount determined by rule of the director in accordance with RCW 19.146.228 to cover the cost of processing and reviewing the application. The director shall deposit the moneys in the financial services regulation fund.
- 16 (4) The director must establish by rule procedures for accepting 17 and processing incomplete applications.
- NEW SECTION. Sec. 20. A new section is added to chapter 19.146 19 RCW to read as follows:
- 20 (1) The director shall issue and deliver a loan originator license 21 if, after investigation, the director makes the following findings:
- 22 (a) The loan originator applicant has paid the required license 23 fees;
  - (b) The loan originator applicant has met the requirements of section 19 of this act;
    - (c) The loan originator applicant has not had a license issued under this chapter or any similar state statute suspended or revoked within five years of the filing of the present application;
  - (d) The loan originator applicant has not been convicted of a gross misdemeanor involving dishonesty or financial misconduct or a felony within seven years of the filing of the present application;
  - (e) The loan originator applicant has passed a written examination whose content shall be established by rule of the director;
- 34 (f) The loan originator applicant has not been found to be in violation of this chapter or rules;
- 36 (g) The loan originator applicant has demonstrated character and

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general fitness such as to command the confidence of the community and to warrant a belief that the business will be operated honestly and fairly within the purposes of this chapter; and

- (h) The loan originator licensee has completed, during the calendar year preceding a licensee's annual license renewal date, continuing education as established by rule of the director. The director shall establish standards in rule for approval of professional organizations offering continuing education to loan originators. The director may approve continuing education taken by loan originators in other states if the director is satisfied that such continuing education meets the requirements of the continuing education required by this chapter.
- (2) If the director does not find the conditions of subsection (1) of this section have been met, the director shall not issue the loan originator license. The director shall notify the loan originator applicant of the denial and return to the loan originator applicant any remaining portion of the license fee that exceeds the department's actual cost to investigate the license.
- (3) The director shall issue a new loan originator license under this chapter to any licensee that has a valid license and is otherwise in compliance with this chapter.
- (4) A loan originator license issued under this section expires on the date one year from the date of issuance which, for license renewal purposes, is also the renewal date. The director shall establish rules regarding the loan originator license renewal process created under this chapter.
- (5) A loan originator licensee may surrender a license by delivering to the director written notice of surrender, but the surrender does not affect the loan originator licensee's civil or criminal liability or any administrative actions arising from acts or omissions occurring before such surrender.
- (6) To prevent undue delay in the issuance of a loan originator license and to facilitate the business of a loan originator, an interim loan originator license with a fixed date of expiration may be issued when the director determines that the loan originator has substantially fulfilled the requirements for loan originator licensing as defined by rule.

- 1 <u>NEW SECTION.</u> **Sec. 21.** A new section is added to chapter 19.146
- 2 RCW to read as follows:
- 3 A loan originator license, or the authority granted under such a
- 4 license, is not assignable and cannot be transferred, sold, or
- 5 franchised by contract or any other means.
- 6 <u>NEW SECTION.</u> **Sec. 22.** A new section is added to chapter 19.146
- 7 RCW to read as follows:
- 8 A loan originator may only take an application on behalf of one
- 9 mortgage broker at a time, and that mortgage broker must be clearly
- 10 identified on the application.
- 11 <u>NEW SECTION.</u> **Sec. 23.** The director of the department of financial
- 12 institutions or the director's designee may take such steps as are
- 13 necessary to ensure that this act is implemented on the effective date
- 14 of this section.
- 15 <u>NEW SECTION.</u> **Sec. 24.** This act takes effect January 1, 2007.

Passed by the House February 11, 2006.

Passed by the Senate February 28, 2006.

Approved by the Governor March 9, 2006.

Filed in Office of Secretary of State March 9, 2006.